The Library promotes student success through the development of critical thinking and independent research skills, and advances teaching and learning by supporting instruction and professional development.

Okanagan College Library provides services, collections and facilities to support the educational goals of students and employees. Members of the public are also welcome to use the collections and facilities. Community borrower cards are available to members of the public for an annual fee of $20.00.

Okanagan College has libraries at each of its four campuses in Kelowna, Penticton, Salmon Arm and Vernon. The Library selects materials in a variety of formats to support courses and programs as well as materials which are more general in nature and which support the educational goals of the Okanagan College community. The Library also collects material relating to the people and communities of the Okanagan region to help preserve the local historical record. For more information, see the Library Collections Policy at www.okanagan.bc.ca/administration/students/library/services/collections.html

Online access to many licensed research databases, e-journals and e-books is available at each campus. These are also available to registered students and employees from off-site locations. The Library catalogue is available to everyone, both on and off campus. Library users may request and renew items online through the catalogue.

Each campus library has study areas, access to computer workstations, library circulation and reference services, and computer printing and photocopy services.

Ordering, licensing, receiving, cataloguing and processing of resources are centralized in the Technical Services department of the Library located at the Kelowna Campus.

**LIBRARY HOURS**

Hours for all libraries are available on the College Library website www.okanagan.bc.ca/library

During the fall & winter semesters libraries are open evenings & weekends. Most campus libraries operate without evening or weekend hours May-August and during the Christmas break.
LIBRARY EXPENDITURES
April 1 2009 / March 31 2010

Operating Expenditures: $1,905,012
(including salaries)

Collections Expenditures:
- Books: $378,137
- E-Books: $169,880
- Media: $33,136
- Serials: $125,716
- E-resource licenses: $245,524

Total: $952,393

STUDENTS
for the year April 1 2009 / March 31 2010
8,515 FTE (full time equivalent)

COLLECTIONS AS OF AUGUST 31 2010:
Total: all campuses
- Books: 131,350
- E-resources (e-books, e-journals): 54,121
- Media (DVD, VHS, CD-ROM): 10,911
- Current Periodicals subscriptions (paper): 610

By Campus:

<table>
<thead>
<tr>
<th>Books</th>
<th>Media</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kelowna</td>
<td>43,282</td>
</tr>
<tr>
<td>Penticton</td>
<td>23,521</td>
</tr>
<tr>
<td>Salmon Arm</td>
<td>23,802</td>
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<tr>
<td>Vernon</td>
<td>36,092</td>
</tr>
</tbody>
</table>

LIBRARY ACTIVITY May/09 – April/10

- Circulation, books & media: 56,270
- Circulation, laptops: 3,831
- Interlibrary Loans (lending): 679
- Interlibrary Loans (borrowing): 1,951
- Reference questions answered: 16,975
  (Kelowna: 6,150, Penticton: 3,530, Salmon Arm: 3,383, Vernon: 3,912)
- Research Instruction: 5,813 students / 267 sessions
  (Kelowna: 3,515 / 147, Penticton: 661 / 35, Salmon Arm: 479 / 35, Vernon: 1,158 / 50)

TOTAL LIBRARY OPENING HOURS PER WEEK
(fall and winter semesters)

<table>
<thead>
<tr>
<th>Campus</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kelowna</td>
<td>82</td>
</tr>
<tr>
<td>Penticton</td>
<td>74.25</td>
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<tr>
<td>Salmon Arm</td>
<td>72</td>
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<tr>
<td>Vernon</td>
<td>74.5</td>
</tr>
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</table>

FACILITIES

<table>
<thead>
<tr>
<th>Area Total (Sq. Ft.)</th>
<th>Student Seating</th>
<th>No. of workstations</th>
<th>No. of group study rooms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kelowna</td>
<td>25,565</td>
<td>300</td>
<td>80</td>
</tr>
<tr>
<td>Admin &amp; Technical Services</td>
<td>3,752</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Penticton</td>
<td>4,475</td>
<td>78</td>
<td>22</td>
</tr>
<tr>
<td>Salmon Arm</td>
<td>4,120</td>
<td>70</td>
<td>18</td>
</tr>
<tr>
<td>Vernon</td>
<td>6,975</td>
<td>96</td>
<td>32</td>
</tr>
</tbody>
</table>
DIRECTOR OF LIBRARY SERVICES

Ross Tyner  
rhtyner@okanagan.bc.ca  
Reporting to the Vice-President, Students

LIBRARIANS

Librarian: Systems and Acquisitions  
Gilbert Bede  
gbede@okanagan.bc.ca

Librarian: Kelowna Campus, Reference and Instruction  
Krista Clement  
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Librarian: Penticton Campus, Southern Region  
Department Chair  
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Librarian: Collections and Cataloguing  
Eva Engman  
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Librarian: Public Services/Business Liaison  
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Librarian: Web Services  
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Librarian: Kelowna Campus, Reference and Instruction  
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Librarian: Kelowna Campus, Reference and Instruction  
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Librarian: Salmon Arm Campus, Northern Region  
Taryn Schmid  
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Librarian: Vernon Campus, Northern Region  
Jennifer Sigalet  
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Librarian: Kelowna Campus, Central Region  
Michelle Ward  
mward@okanagan.bc.ca

Librarians are members of the Okanagan College Faculty. The library provides a range of services to support the educational and instructional needs of students, faculty and staff of Okanagan College.

MEMBERSHIP

Okanagan College Library is a founding member of the B.C. Electronic Library Network (ELN), an affiliate member of the Council of Prairie and Pacific University Libraries (COPPUL), a member of the British Columbia Library Association (BCLA), a member of the Canadian Library Association (CLA), a member of the Electronic Health Library of B.C. (e-HLbc), a member of the Council of Post-Secondary Library Directors (CPSLD) and a member of the Statistics Canada Data Liberation Initiative (DLI).
Media Booking
The MediaMax booking system is used for advance booking of DVDs and other media for classroom viewing. Public performance licenses allow most videos held by the Library to be shown in the classroom. Educational videos and feature films that are not held by Okanagan College Library are booked from other BC post-secondary libraries by request from Okanagan College instructors and faculty.

Interlibrary Loans
Okanagan College Library is an OutLook Online participant and utilizes reSearcher software (GODOT, CJDB, CUFTS) for resource discovery and ordering. Books and other materials not held by Okanagan College Library are made available to Okanagan College students and employees by interlibrary loan from libraries and institutions in BC, Canada, and worldwide. Alternate format materials are obtained from CILS for Okanagan College students who cannot use conventional print materials.

Online Services
Many of the Library’s services are available via the Library website, www.okanagan.bc.ca/library. Services available include the library catalogue, licensed research databases, e-journals, interlibrary loans and research assistance.

Collection Development
An ongoing effort is made to provide a collection of books, media materials, and periodicals which supports the instructional objectives of each program and which reflects the needs of each campus. Library assessments are included with the submission of new course and new and revised program proposals. In addition, the library participates in the Program Unit Review process, and in external reviews for accreditation.

Librarians are actively involved in building and maintaining the collection and instructional faculty/staff provide input through their library departmental representatives. Okanagan College Library is a selective depository library for Canadian government publications.

Library Systems & Cataloguing
Okanagan College Library uses the ExLibris Voyager integrated library system for acquisitions, periodical check-in, cataloguing and online catalogue. The Library catalogues materials using Library of Congress Classification, Library of Congress Subject Headings and Canadian Subject Headings. Online ordering and EDI invoicing facilitate the efficient acquisition of resources. The Library Technical Services department utilizes vendor supplied MARC catalogue records and Z39.50 technology to search for and retrieve catalogue records.

Public catalogue access is available at www.okanagan.bc.ca/library.

Circulation
Okanagan College student and employee library cards are issued and/or validated by circulation staff in each campus library. Community borrower cards are available for purchase from circulation staff. A range of services, including holds/requests, checkout, renewals, laptop loans and reserve item short term loans is provided at each campus library.

Instruction
Librarians provide instruction in research skills and in the use of specialized subject resources. General and subject specific instruction is provided in a variety of formats including classroom lectures, library-based assignments, online demonstrations and lab-based instruction.

Guides
Style guides, research guides by course and subject, and guides to library procedures are available via the Library home page (www.okanagan.bc.ca/library) or in paper in each campus library.

Reference
Reference service includes assistance to users in finding the answers to basic reference questions, in-depth research assistance, and assistance in developing research strategies. In-person, telephone and online reference assistance are available.