**The Library promotes student success through the development of critical thinking and independent research skills, and advances teaching and learning by supporting instruction and professional development.**

Okanagan College Library provides services, collections and facilities to support the educational goals of students and employees. Members of the public are also welcome to use the collections and facilities. Community borrower cards are available to members of the public for an annual fee of $10.

Okanagan College has libraries at each of its four campuses in Kelowna, Penticton, Salmon Arm and Vernon. The Library selects materials in a variety of formats to support courses and programs as well as materials that are more general in nature and support the educational goals of the Okanagan College community. The Library also collects material relating to the people and communities of the Okanagan region to help preserve the local historical record. For more information, see the Library Collections Policy at www.okanagan.bc.ca/current_students/students/library/about/policies/collections.html

Online access to many licensed research databases, e-journals and e-books is available at each campus. These are also available to registered students and employees from off-site locations. The Library catalogue is available to everyone, both on and off campus. Library users may request and renew items online through the catalogue.

Each campus library has study areas, access to computer workstations, library circulation and reference services, and computer printing, scanning and photocopy services.

Ordering, licensing, receiving, cataloguing and processing of resources are centralized in the Technical Services department of the Library located at the Kelowna Campus.

**LIBRARY HOURS**

Hours for all libraries are available on the College Library website: www.okanagan.bc.ca/library

During the fall and winter semesters libraries are open evenings and weekends. Most campus libraries operate without evening or weekend hours from May-August and during the Christmas break.
LIBRARY EXPENDITURES
April 1, 2015 - March 31, 2016

Operating Expenditures: $2,486,690
(including salaries)

Collections Expenditures:
- Books: $84,013
- E-books: $104,893
- Media: $31,390
- Serials (print): $32,146
- E-journals: $161,462
- E-resource licenses: $97,664

Total: $511,568

STUDENTS
for the year April 1, 2015 - March 31, 2016
7,472 FTE (full time equivalent)

COLLECTIONS AS OF JUNE 2016:
Total: all campuses
- Books: 143,725
- E-resources (e-books, e-journals): 301,549
- Media (DVD, VHS, CD-ROM): 9,006
- Current periodicals subscriptions (paper): 215

By Campus:

<table>
<thead>
<tr>
<th>Books</th>
<th>Media</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kelowna: 60,107</td>
<td>6,263</td>
</tr>
<tr>
<td>Penticton: 28,839</td>
<td>795</td>
</tr>
<tr>
<td>Salmon Arm: 22,618</td>
<td>1,153</td>
</tr>
<tr>
<td>Vernon: 36,473</td>
<td>1,334</td>
</tr>
</tbody>
</table>

LIBRARY ACTIVITY April 2015 – March 2016
- Circulation, books & media: 43,767
- Circulation, laptops: 5,180
- Interlibrary Loans (lending): 691
- Interlibrary Loans (borrowing): 500

LIBRARY ACTIVITY Reference & Instruction
September 2015 – August 2016
- Reference questions answered: 9,360
  (Kelowna: 2,985; Penticton: 3,122; Salmon Arm: 851; Vernon: 2,402)
- Research Instruction: 6,620 students / 334 sessions
  (Kelowna: 4,779 / 229; Penticton: 790 / 36; Salmon Arm: 327 / 23; Vernon: 724 / 46)

TOTAL LIBRARY OPENING HOURS PER WEEK
(fall and winter semesters)
- Kelowna: 83.25
- Penticton: 74.75
- Salmon Arm: 72.00
- Vernon: 75.50

LIBRARY FACILITIES

<table>
<thead>
<tr>
<th>Area Total</th>
<th>Student Seating</th>
<th>No. of workstations</th>
<th>No. of group study rooms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kelowna</td>
<td>25,565</td>
<td>356</td>
<td>77</td>
</tr>
<tr>
<td>Admin, Technical Services &amp; Storage</td>
<td>3,352</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Penticton</td>
<td>4,475</td>
<td>85</td>
<td>23</td>
</tr>
<tr>
<td>Salmon Arm</td>
<td>4,120</td>
<td>70</td>
<td>20</td>
</tr>
<tr>
<td>Vernon</td>
<td>6,975</td>
<td>97</td>
<td>30</td>
</tr>
</tbody>
</table>
DIRECTOR OF LIBRARY SERVICES

Ross Tyner  
rhtyner@okanagan.bc.ca  
Reporting to the Vice President, Students

LIBRARIANS

Librarian: Collections and Cataloguing  
Eva Engman  
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Librarian: Systems and Data  
Gilbert Bede  
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Librarian: Web Services  
Roën Janyk  
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Librarian: Public Services/Business Liaison  
Department Chair  
Lindsay Willson  
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Librarian: Salmon Arm Campus, Shuswap-Revelstoke  
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Librarian: Vernon Campus, North Okanagan  
Jennifer Sigalet  
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Librarian: Kelowna Campus, Reference and Instruction  
Jillian Sinotte  
jsinotte@okanagan.bc.ca

Librarian: Kelowna Campus, Central Okanagan  
Michelle Ward  
mward@okanagan.bc.ca

Librarians are members of the Okanagan College Faculty. The library provides a range of services to support the educational and instructional needs of students, faculty and staff of Okanagan College.

MEMBERSHIP

Okanagan College Library is a founding member of the B.C. Electronic Library Network (ELN), an affiliate member of the Council of Prairie and Pacific University Libraries (COPPUL), a member of the British Columbia Library Association (BCLA), a member of the Electronic Health Library of B.C. (e-HLbc), a participant in the AskAway Virtual Reference Service, a member of the B.C. Libraries Cooperative, a member of the Council of Post-Secondary Library Directors (CPSLD) and a member of the Statistics Canada Data Liberation Initiative (DLI).
Many of the Library’s services are available via the Library website, www.okanagan.bc.ca/library. Services available include the library catalogue, licensed research databases, e-journals, interlibrary loans and research assistance. The Library uses Ebsco Discovery Service as its discovery layer and LibGuides for online research guides and for its mobile website. The Library communicates with users via a variety of social media sites, including Facebook, Twitter, WordPress and Flickr.

Collection Development
An ongoing effort is made to provide a collection of books, media materials, and periodicals that support the instructional objectives of each program and reflect the needs of each campus. Library assessments are included with the submission of new course, and new and revised program proposals. In addition, the library participates in the Program Unit Review process, and in external reviews for accreditation.

Librarians are actively involved in building and maintaining the collection and instructional faculty/staff provide input through their library departmental representatives. The Library is a selective depository library for Canadian government publications.

Library Systems & Cataloguing
The Library uses the ExLibris Voyager integrated library system for acquisitions, periodical check-in, cataloguing and online catalogue. The Library catalogues materials using Library of Congress Classification, Library of Congress Subject Headings and Canadian Subject Headings. Online ordering and EDI invoicing facilitate the efficient acquisition of resources. The Library Technical Services department utilizes vendor supplied MARC catalogue records and Z39.50 technology to search for and retrieve catalogue records.

Public catalogue access is available at www.okanagan.bc.ca/library.

Circulation
Okanagan College student and employee library cards are issued and/or validated by circulation staff at each campus library. Community borrower cards are available for purchase from circulation staff. A range of services, including holds/requests, checkout, renewals, laptop loans and reserve item short term loans are provided at each campus library.

Instruction
Librarians provide instruction in research skills and in the use of specialized subject resources. General and subject specific instruction is provided in a variety of formats including classroom lectures, library-based assignments, online demonstrations and lab-based instruction.

Guides
Style guides, research guides by course and subject, and guides to library procedures are available via the Library home page (www.okanagan.bc.ca/library).

Reference Service includes assistance to users in finding the answers to basic reference questions, in-depth research assistance, and assistance in developing research strategies. In-person, telephone and online reference assistance is available. The Library participates in the B.C. postsecondary AskAway virtual reference service.

Media Booking
A locally developed online booking system is used for advance booking of DVDs and other media for classroom viewing. The Library has public performance site licenses allowing most feature films to be shown in the classroom. Educational videos and feature films that are not held by the Library are booked from other B.C. post-secondary libraries by request from instructors and faculty.

Interlibrary Loans
OC Library is an OutLook Online participant and utilizes reSearcher software (GODOT, CJDB, CUFTS) and a locally developed ILL system. Books and other materials not held by Okanagan College Library are made available to Okanagan College students and employees by interlibrary loan from libraries and institutions in B.C., Canada, and worldwide. Alternate format materials are obtained from CILS for Okanagan College students who cannot use conventional print materials.